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### The Localization of Global Sustainable

Certification in Taiwan





### Sustainable Travel Taiwan





Part 1,
Briefing of
Taiwan's Green Labels





### Taiwan Local Green Labels

- Environmental Protection Administration
  - Mainly focus on green products
  - Importing C2C certification

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- There are tow of labels related to tourism industry
  - Hotel (starts from 2008)
  - Agents (starts from 2013)
  - The system is more like a check list.
  - Focus on Environment criteria,
    - low pollution
    - energy saving
    - Waste recycling

### **Green Action Label**

- 25 criteria for Green Hotel Bronze-Level Certification
- There are only 13 hotels certificated. (0.13%)
- Initiate another label for accommodations (5%)
  - without providing disposable brush and towel actively.
  - And providing options for guests staying over night in not change the towels



## Issues of Green Labels in Taiwan

- 1. Too much focus on Label other than the process to implement the sustainable management system.
- 2. Only focus on environmental protection other than human rights, cultural, community benefit.
- 3. Criteria only focus on specific issues which can be counted or measured.
- 4. Green tourism market is not popular in Asia tourists, green labels couldn't bring benefits in money.



Part 2,
Global Green
Accommodation
Tools





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# Each hotel took 2 years to finish certification



# Case, Village Taroko Hotel

Google Maps



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## Village Taroko

### Community Impacts 社區影響力







Last year, 2011, the leader of Taroko Village, Mr Cheng, kicked off an event of recording Taroko tribe's face tattoo culture. Mr Cheng invited all the indigenous elde from whole Taiwan with face tattoo to Taroko Village. It's a culture in danger.



### 8.2.4Local artists support

Taroko Village helps local artists selling their art works and also encourage local people to create their own art crafts. More than 50% of the souvenirs are from the community people.











### 8.2.1 90% Local employees

Taroko Village has 30 employees, only 2 of them are not local indigenous people.



### Ecosystem Conservation 生態環境的維護

### 7.1.13 Natural Conservation

1.Origional Species Breeding

Taroko Village helps to breed Formosa Lily, which is the origional taiwan original species. They put bamboo stick on where the lilies are plant because it's baby looks like grass and easy to be cut when they were baby.









2.Garden Light



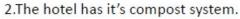
In Taroko Village, the hotel use limited light at night time outdoor to reduce their impact to the natural environment surrounded.





### Operations 營運管理

### Waste Management 廢棄物處理





Dealing with the kitchen waste to small pieces.



Separating oil out of the waste.

6.Bin/ Trash Can



7.News paper and tissue

Taroko Village offer news paper in the lobby and don't offer tissues in each table.





4.Reducing the disposal unit they use
From 2010-2012, Taroko Village Changed their Shampoo and Shower gel from disposable package to the bottle one.

### Waste Reduction





In 2010, there is no shower gel and shampoo in big container in the shower room.



### 3.Reduce towel washing



In 2010, Taroko Village hasn't encouraged customers staying more than two nights to reuse the towel. In 2011 Taroko Village started to put the sing to encourage customers to reuse the towel. Later in 2012, the hotel also explain their customers orally on their way to the cottage.







### **Eco-certification Award**

This is to certify that

### Leader Taroko Village

has successfully completed the
Sustainable Tourism Eco-Certification Program
and has been

### Assessed and Awarded Bronze 2<sup>nd</sup> Party Certified

Jun 2 murz

Brian T. Mullis President & CEO



R4\_\_\_

Robert L. Chappell
Director of Standards
Development



Part 3,
Global
Sustainable Destination
Tools



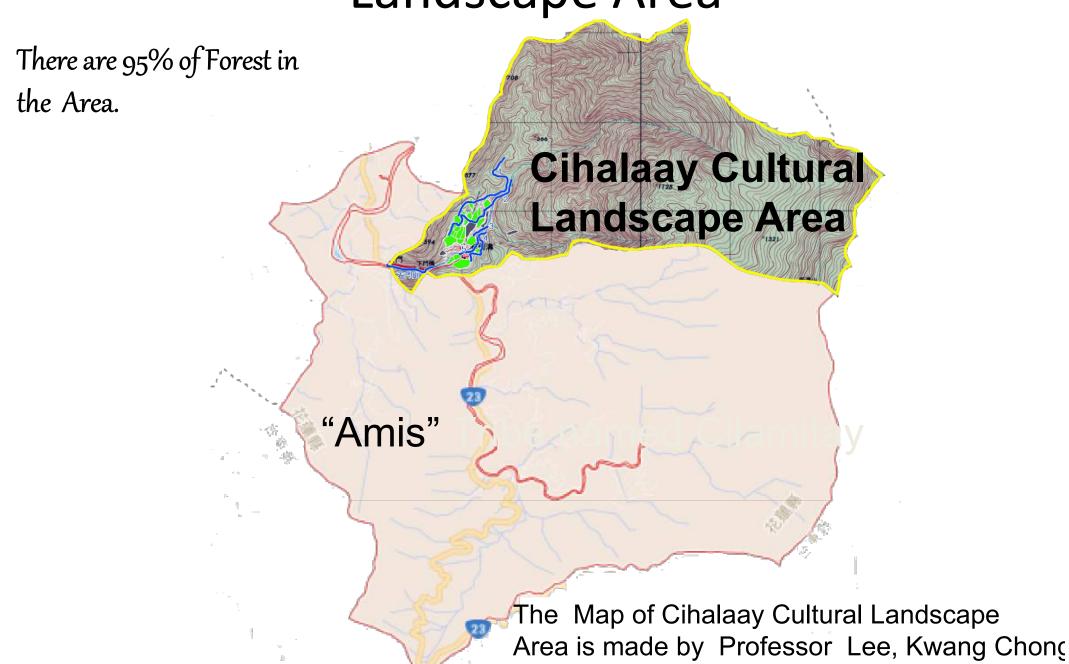


# The Home Town of Hala Rice Cihalaay Cultural Landscape Area

Google Maps



# Hala Rice was born in Cihalaay Cultural Landscape Area

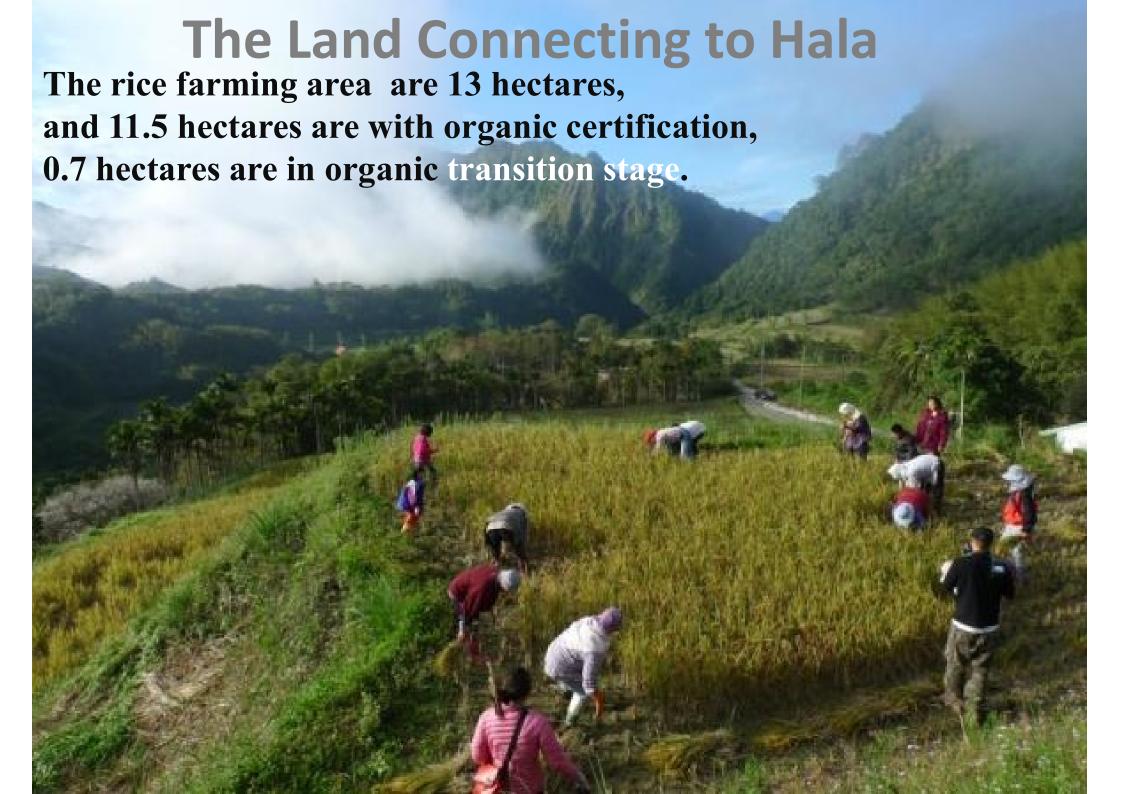


### What is Hala?

- •Hala is the name of a fish in Amis tribe language.
- •The historical study shows that Cihalaay probably named by the fish. (scientific name -Taitung Intermediate Stream Loach )
- •Hala lives in clean streams and it's also a indicator of the clean water.



The picture is provided by Lameru



### More than organic to protect Hala



- --Farmers in Cihalaay area 100% don't use pesticide and herbicide.
- -- But they may use "Organic tea meal" to kill snails, and it is also harmful to Hala and earth warm.
- --In order to protect Hala, there are 20% of organic certified farms don't use organic tea meals to minimize the impact to hala.
- --They Aim to reach 50% certificated by Eco Conservation Badge in 3 years.

# The Organic Hala Rice









据問題0020005252 曾歷天0975725020



花蓮第二届用台作私工型分配(210) 戶名:適由人企業款 曾慧実 報號:16000100004847

古电拉艾文化效概管理委員會 總由人企業征





5% of the income goes to committee

營養標示







Chen, Molly Hualian County Cultural Affairs Bureau

Lee, K.C.

Professor of

National Dong Hwa University Director General
Cihalaay

# Thanks for the hard works they have been done for years.

## Yakoing no Cihalaay (Committee)

- People in Cihalaay hold a committee meeting every 2 months time.
- In 2012, "Cihalaay Cultural Landscape Convention" was formally published.
- In 2013, Cihalaay passed Satoyama Initiative.









The tours in Cihalaay use more than 90% of local food.

Including Hala Rice.

### The Issues of Localization

- Language
- Recording and measurement take much work time which stops the willing of keep on recording.
- Sustainable system (mind) implementation takes time, but government wants to see instant benefit.
- Paper work is not interesting / inspiring to local.
- Need more attracting and easy understanding programs / actions to staffs and customers.



# Part 4, Our Solution







# Community and Accommodation Owner





















**山里好巷** ♥ ▲ 獨立書店及守護環境的協力平台。自然 生態文學圖鑑、永續城鎮與建築、反核、無毒生活、農業及 食安等相關主題書籍,都可在這裡找到。

電話:049-2982696 地址:埔里鎮中山路二段412號(巷內) 開放時間:周二~周五:13:30~21:00・周六10:00~21:00 周日 10:00~17:00

籃城書房 💟 🚯 像是社區平台,可以用七本書換一公斤 的無毒米或共耕米!共耕米由在地大學生與內埔、牛尾社區 共耕籃城自產的米。書房餐廳的食材亦多由社區自種自製。

電話: 049-2913258 地址: 南投縣埔里鎮籃城5巷4號 開放時間:平日10:00~19:00,週末10:00~21:00

恆吉宮媽祖廟 ─ △ 清道光年間・廈門來的移民自湄州 天后宫恭迎媽祖供奉,為埔里鎮民眾的信仰中心。

電話:049-2982920

地址:埔里鎮清新里南興街 367 號

**埔里第三市場** 🕋 埔里在地早市,阿君姊健康蔬菜也在 第三市場有攤位販售。

地址:南昌街附近一大圈

### 埔里後花園―桃米生態村:

桃米坑 🕖

您可透過友善環境的電動自行車,依循低碳旅行 路線,享受慢走好游慢食的樂趣。也可以在專業解説員的帶 領下探尋生熊秘境,展開生態、技藝、飲食、文化等見學旅 程,一起感受在地的魅力。



青蛙丫孌 🕖 🔘 🚳 青蛙丫婆是桃米社區專業解説 員,民宿位於茅埔坑溪旁,寧靜且生態豐富,有三分之一 的土地用作生態復育·不對外開放。戶外空間種植了許多 蜜源植物與食草植物,提供毛毛蟲需要的棲所,以及蝴蝶 所需的花蜜。青蛙更是阿婆園子裡的常客。

電話:049-2918862・0912431655

地址: 南投縣埔里鎮梯米里株米巷 11 之 3 號

- ★提供沐浴用品包,毛巾與牙刷可帶回家繼續使用。
- ★設有停車場、冷氣、wifi、吹風機 ★支持在地文化推廣

台灣好行:桃米坑站下車,步行到青蛙丫篓。

可預約:夜間螢火蟲、青蛙導覽



### 埔里湖邊趣

日月潭 日月潭環湖道路約有33km・從向山遊客中心往 北水社碼頭的方向是最好騎的路段。可以在水社、向山游 客中心租腳踏車,水社碼頭亦提供電動汽車出租。

日月潭水社遊客服務中心

開放時間:09:00~17:00(假日延長半小時)

日月潭雷動車出租水社站

營業時間:08:30~20:30 電話:049-2855096

聖愛營地 🕖 💟 🙆 💿 🗱屬台中教區南投縣天主教互 要傳播協進會,提供無動力水上活動。

電話:0936480202(08:00~17:00)

出發前需事先預約,由管理者開船去水社碼頭接駁。

可認明以下標誌,支持好店家: ㈜ 在地文化 ♥️ 在地關懷 // 生態環保 好旅人請自備水壺、餐具與盥洗用具,減少資源浪費。















### Thank you for your Attention



Welcome to Taiwan smallj3000@hotmail.com



# + Travelife — Tour Operators and **Travel Agents**

### Your road towards sustainability

